

FLAME Inaugural Meeting

Facilitating Large Agency Management Excellence

October 24-26, 2022
Hyatt Regency Sonoma Wine Country
170 Railroad Street, Santa Rosa, CA

Agenda

Monday, October 24

Noon-1 p.m. **Networking Lunch and Welcome**
Facilitator: Ruby Goyal-Carkeek, senior vice president, Social Current

All participants will discuss:

- What are you feeling most challenged about?
- Where do you see the most opportunity?
- What do you hope to gain?

1:15-2:30 p.m. **Reflections and Thoughts About the Future of the Sector**
Presenter: Jody Levison-Johnson, PhD, LCSW, president and CEO, Social Current (virtual)

In her remarks, Social Current's president and CEO will include a brief overview of Social Current and discuss the status of the merger, how Social Current can support and be supported by FLAME, and key initiatives that Social Current will embark on to assist small and midsize organizations.

2:30-2:45 p.m. Break

2:45-4 p.m. **Strategies for Insuring the Sector**
Presenter: Eric Beck, senior vice president and National Non-Profit Practice Leader, Marsh McLennan Agency

The task and challenge of insuring nonprofit organizations is a complex one, and agents, brokers, underwriters, and carrier representatives are more limited than ever for multiple reasons. So, what is the sector to do? This session will examine the challenges, which include the state of insurance marketplace (where it's going and where it's been), where claims are originating from, the proper limits needed to protect your organization, corporate structure and risk mitigation, legislation and improved language, and how state governments and community-based organizations can work together.

4-4:15 p.m. Break

4:15-5:30 p.m.

A Frank Discussion on Gun Violence

Facilitator: Patrick Lawler, CEO, Youth Villages

Given the recent increase in gun violence in our country, with almost 49,000 people killed by guns in 2021, we will discuss the overall impact, share examples of promising solutions, and identify existing challenges. Patrick Lawler, CEO of Youth Villages, will also present Memphis Allies, a new communitywide initiative led by Youth Villages to reduce gun violence in Memphis by 30% over the next four years. Participants will learn, share, and engage with each other around issues, concerns, and strategies related to dealing with increased gun violence.

6:30 p.m.

Networking Dinner

Tuesday, October 25

8-8:45 a.m.

Breakfast

9-11:30 a.m.

The New Normal: A Changing Sector Workforce

Facilitators: Maria Cristalli, president and CEO, Hillside; Richard Cohen, president and CEO, Public Health Management Corporation; Patrick Lawler, CEO, Youth Villages; and Richard Stagliano, CEO, Center for Family Services

Against a pandemic, the “great resignation,” longstanding challenges of an over-extended workforce, and a highly competitive labor market, organizations are challenged to maintain a thriving and relevant workforce. This generative discussion will examine present-day issues related to maintaining, sustaining, and engaging an ever-changing workforce. Participants will gain new perspective and strategies as they grapple with an evolving workforce and plan for the future.

Noon-1 p.m.

Lunch

1 p.m.

Wine Tour Excursion and Dinner

During this excursion, participants will explore the area and learn about Sonoma wines. The evening will end with dinner, where participants can continue networking and learning from one another.

Wednesday, October 26

8-8:45 a.m. Breakfast

9-11:30 a.m. **Addressing System Gaps: Systemic and Pragmatic Approaches in Serving Youth with Complex Challenges**

Presenter: Alan Vietze, LCSW, Building Bridges Inc.

Facilitators: Leticia Galyean, CEO/president, Seneca Family of Agencies and Fr. Steven Boes, national executive director, Boys Town

System reform efforts to address gaps in care have been underway in many jurisdictions. Reform efforts include ensuring that community-based services are available, accessible, and work to ensure youth and families get what they need, at the intensity and frequency they need. Principally, the use of congregate care has shifted from simply being a placement option, to a treatment intervention to be accessed where clinical necessity is indicated. Federal funding supports this change, but there are implications to those delivering services. A supportive system that provides diversion from child welfare and juvenile justice must include an array of home and community-based services, coupled with appropriate and sustainable reimbursement strategies, so that providers of these critical services are supported, thereby ensuring that families and communities can thrive.

One of the initial steps in system development and/or reform is to clearly understand the challenges being faced. This work serves as a Gestalt approach in which youth and children are not forced to fit into programs, but that programs are contoured to the youth. Systemic and pragmatic approaches to serve youth with complex challenges will be presented, including strategies to provide appropriate care, defining the matrix of responses, considering policies such as 'no eject, no reject,' and sharing out of home models including staffing and treatment grids.

Following the presentation, participants will engage in discussion of the issues they face around system gaps, how it impacts them, and short-term and long-term strategies that have been employed or are being planned.

11:30 a.m.-Noon

Reflections, Takeaways, and Next Steps

Facilitator: Undraye Howard, PhD, vice president, Social Current