

Accreditation Process for Public Agencies



COA Accreditation, a service of Social Current, accredits public agencies by reviewing the entire agency in one concurrent process. Our process accounts for each agency's specific operational structure and can be customized for those that are required by legislative or court action to become accredited.

Eligibility

Any state, county, or local human service public agency is eligible.

What to Expect

The standard process occurs over 18-24 months. During that time, the agency (central office and each service delivery unit) engages in the accreditation process concurrently. At the end of the accreditation process, one agency-wide accreditation decision is rendered.

Divisional Review

Multiservice public agencies have the option of only having a specific division(s) of the agency reviewed during the accreditation process (e.g., the Adult Protective Services Division of the Department of Human Services).

Mandated Program Review

Agencies under court or legislative mandate have the option of only having the services that are mandated to be accredited reviewed during the accreditation process.

Administrative Review

Agencies that do not deliver services directly have the option of only having their administration and service delivery administration practices reviewed during the accreditation process.



Accreditation Process for Public Agencies

Timeline

