

# Social Sector Trends to Watch in Q2 2025

As the second quarter of 2025 begins, the social sector is navigating a complex landscape of both opportunities and challenges, requiring organizations to proactively engage in trend inquiry and scenario planning. While increased institutional trust, community partnerships, and technology integration present positive trends, funding threats, rapid policy shifts, and workforce cuts and shortages pose significant risks.

To effectively strategize, organizations must identify relevant trends, analyze their potential impacts, and understand their implications for community well-being. Here are the trends Social Current’s subject matter experts and Knowledge and Insights Center staff are following closely in the second quarter of 2025.

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## Government Affairs and Advocacy

Changes in legislation, funding priorities, and regulations are impacting nonprofits’ operating capacities. As we’ve seen in Q1 2025, the federal policy landscape is going to continue to shift, requiring organizations to stay informed.

### Federal Budget Updates

The Senate and House approved the Fiscal Year 2025 budget resolution. The Senate voted in favor 54 to 46 after the six-month stop-gap funding bill had cleared the House along party lines earlier in the week. President Trump signed the bill March 16, avoiding a government shutdown.

The act prioritizes border security, the military, and energy independence, but it does not address the expiring provisions of the 2017 Tax Cuts and Jobs Act (TCJA). The TCJA temporarily expanded the child tax credit, increased the adjusted gross income limit for cash donations made to public charities from 50% to 60%, and offered an employer credit for paid family and medical leave. Several critical provisions are set to expire on Dec. 31, which would jeopardize key funding streams, workforce stability, and service delivery for nonprofits.

However, renewing the credits would require significant funding. Without the TCJA provisions, the House Budget is expected to increase the deficit by \$4.8 trillion. Congress is expected to offset the costs through reductions to federal spending, though precise details of the cuts have yet to be released.

## Budget Reconciliation

The budget resolution paves Congress' path to pass tax and spending legislation through budget reconciliation, an expedited process that requires a simple majority and bypasses the filibuster. Reconciliation is expected to facilitate the passage of a budget that will fulfill critical elements of President Trump's domestic spending agenda, including robust approaches to defense, energy, and immigration.

The blueprint outlays a \$4 billion reduction in federal spending, a \$150 billion increase in military spending, and \$175 billion increase for border security and immigration enforcement. However, the framework has sparked bipartisan concerns that funding reductions will include Medicaid and food assistance. Members of Congress have also expressed concern for the budget's cost and its impact on the national deficit.

House and Senate Republican leaders have affirmed their commitment to protecting Medicaid and introducing a fiscally responsible budget.

### Sources & Further Reading

- [Trump Tax Cuts Explained: What Provisions of the TCJA will expire in 2025?](#) (2025) Forbes
- [Policy Brief: Preparing for the Expiring Provisions of the TCJA](#) (2024) Social Current
- [Full-Year Continuing Appropriations and Extensions Act](#) (2025) H.R. 1968 – 119th Congress
- [Congress Passes Continuing Resolution to Fund Federal Government, Cut Domestic Federal Spending](#) (2025) Economic Policy Institute

## Executive Orders

As of March 25, the president has signed 100 executive orders. Many community-based organizations are impacted by executive orders, especially those offering services and programs related to immigration, LGBTQ+ rights, gender-affirming care, education, and racial equity. With several executive orders facing legal challenges, it can be difficult to know what is happening and the short- and long-term implications.

Social Current's Government Affairs and Advocacy team is working to keep you updated on the status of executive orders. Consider bookmarking [Social Current's Executive Order Tracker](#) to have the latest information.

Some additional tracking tools include:

- [Executive Orders Impacting Charitable Nonprofits](#) **National Council of Nonprofits**  
This chart outlines executive orders and how they may impact nonprofits. It also makes note of litigation status and history.
- [Tracking Regulatory Changes in the Second Trump Administration](#) **Brookings**  
This table tracks selected regulations (and deregulations), including background information, litigation, and possible impact.
- [Executive Order Tracker](#) **Sheppard Mullin**  
In this very detailed spreadsheet, you can see a timeline of executive orders, what they entail, and if they are currently undergoing any legal action.

## Social Current Solutions

Staying informed and agile is critical in this rapidly evolving political environment. Take advantage of Social Current's resources to help your organization build policy literacy, mobilize your community, and turn anxiety into action.

Our Government Affairs and Advocacy team offers:

- [Social Current Grassroots Advocacy Network](#): Join our Grassroots Network to receive early access to action alerts to participate in political advocacy, exclusive resources detailing key political issues, and select training and networking opportunities.
- [Policy Briefs and Toolkits](#): Resources developed by our Government Affairs and Advocacy team to keep you informed and develop your advocacy skills.
- [Individualized Government Affairs and Advocacy Training and Consulting](#): Connect with our experts for custom support and consulting tailored to the needs of your organization.

## Sector Leadership

The social sector is confronting an era defined by unprecedented uncertainty, volatility, and complexity. Research has shown that traditional hierarchical leadership models are ill-equipped to address the multifaceted challenges of our communities. To effectively navigate this turbulent landscape, social sector leaders must continue to evolve, embracing collaborative and adaptive approaches that prioritize agility, build organizational resilience, and center community voices.

## Navigating the Evolving Legal Environment around EDI

Almost every social sector leader is grappling with how their organizational approach to equity, diversity, and inclusion (EDI) fits within emerging federal executive orders concerning anti-discrimination. Though Social Current is still closely monitoring executive orders and their impacts, there are straightforward steps that nonprofit organizations can take now to review their EDI practices and communications and assess their exposure to legal risks.

To start, a recent *Harvard Business Review* article suggests creating a cross-functional committee or team with communications, public relations, legal counsel, and/or public affairs experts at your organization to review the following:

- Evaluate your current external and internal communications, documentation, and procedures involving EDI
- Understand your rights and which communications may put you at risk under new federal or state law
- Determine your risk tolerance as an organization
- Create an action plan that is in line with your risk tolerance, soliciting buy-in from a variety of stakeholders
- Document your EDI practices and approaches
- Train all staff on any updates or guidelines involving communications and practices
- Establish proactive communication channels with peers, partners, and external stakeholders to address concerns and misinformation, while creating shared meaning

Organizations will have to carefully balance complying with new regulations and maintaining their commitments to their missions. Abandoning core values can erode community trust in your organization, derail key initiatives, hurt workplace morale, and damage partner relationships. As

such, any changes in practice should be grounded in the organization's history, values, and strategic direction. Social Current continues to monitor the political, social, and legal landscape around EDI and help organizations navigate this uncharted territory.

### Sources & Further Reading

- [Reframing the Value Proposition of Diversity](#) (2025) *Harvard Business Review*
- [The Legal Landscape Around DEI is Shifting, Your Messaging Should Too](#) (2025) *Harvard Business Review*
- [Lessons from Leadership: How Collaboration, Data, and Mentorship Support DEI](#) (2025) Seramount

### Leading through Uncertainty

Two complementary leadership models rise to the fore in times of uncertainty:

- Adaptive leadership
- Collaborative leadership

Adaptive leadership is crucial for nonprofits navigating constant change because it prioritizes flexibility and responsiveness over rigid adherence to established plans. It requires leaders to acknowledge the complexity of social problems and empower their teams to experiment with solutions, learn from failures, and adjust strategies accordingly. Centering community voices is paramount in this process; understanding the lived experiences and needs of your community ensures that your solutions are relevant and effective. When you foster open communication and psychological safety, you enable shared decision-making, allowing diverse perspectives to inform your strategic decisions.

Collaborative leadership complements adaptive approaches by emphasizing the power of partnerships and shared responsibility. In uncertain times, no single organization possesses all the necessary resources or expertise. Building strong relationships with other nonprofits, government agencies, and community groups allows us to leverage collective strengths, share risks, and achieve greater impact. Collaborative leadership also necessitates a shift away from hierarchical structures, promoting distributed leadership and empowering individuals at all levels to contribute to the change process. By embracing collaborative and adaptive models, nonprofits can build the agility and resilience necessary to thrive in an ever-evolving landscape while ensuring that community needs remain at the forefront.

Explore the resources below for approaches, case studies, and frameworks that integrate evidence-based adaptive leadership and collaborative strategies.

### Sources & Further Reading

- [Adaptive Leadership: Learning to Lead in Uncertain Times](#) (2025) Robena Spangler, Social Current
- [Collaborative Leadership: Fostering Diversity, Inclusion, and Psychological Safety in the Workplace](#) (2024) Voltage Control
- [Collaborative Infrastructure Framework](#) (2025) Partners in Health United States
- [How to Lead Through a Crisis](#) (2025) Center for Creative Leadership
- [How to Thrive When Leaders Create Chaos in the Workplace](#) (2025) *Forbes*

## Succession Planning

One of the best ways to maintain organizational stability and progress toward your mission is to have a comprehensive plan in place for leadership turnover. Despite the inevitable disruption caused by executive and board turnover, Forvis Mazars' [2025 State of the Nonprofit Sector](#) report reveals that 51% of surveyed organizations don't have a succession plan in place and 69% don't have a leadership mentorship program.

Effective succession planning is a continuous, proactive process, not a one-time event. Organizations should focus on developing internal talent through individual development plans, leadership training, cross-functional projects, and mentorship programs, while also identifying and addressing skill gaps. Successful succession plans involve soliciting buy-in from a variety of internal and community stakeholders, regularly updating job descriptions and optimal candidate criteria, and laying out a communication process to ensure smooth transitions.

Don't fall into the trap of thinking succession planning is just for board members and the CEO. By including transition plans for multilevel leadership and departmental roles with major dependencies, organizations can ensure that they remain agile and responsive to turnover with minimal disruption.

### Sources & Further Reading

- [20 Essential Strategies When Forming a Nonprofit Succession Plan](#) (2024) Forbes Nonprofit Council
- [Non-Profit Succession Planning: A Step-by-Step Guide](#) (2024) WildApricot
- [A Quick Start Guide to Succession Planning for Nonprofits](#) (2020) Nonprofit Leadership Center [Video]
- [2025 State of the Nonprofit Sector](#) (2025) Forvis Mazars
- [COA Accreditation Standards for Private Organizations](#) (2024) Social Current

## Social Current Solutions

Whether you're an emerging leader navigating the complexities of the social sector or a tenured leader seeking to refine your expertise, Social Current is your invaluable partner. Leverage the expertly curated resources and premium content databases in Social Current's [Knowledge and Insights Center](#) to stay at the forefront of sector trends, implement best practices, and develop your leadership skillsets.

### Learning Community

Enhance your leadership skills with a variety of professional development and organizational learning opportunities. Social Current offers live webinars, self-paced on-demand courses, trainings, and recorded webinars.

- **Creative Leadership Series:** This dynamic collection of on-demand courses provides you with the essential skills and strategies to thrive in today's ever-evolving landscape.
- **Next Big Idea Book Club:** Curated by bestselling authors, this book club features highlights from the most important nonfiction books of the past few years. Through courses with lessons that distill the essence of these groundbreaking books, you get a comprehensive understanding of key practices in a fraction of the time.

## Executive Leadership Institute

Executives and senior managers learn how to lead more effectively in an ever-changing environment through a combination of academic instruction, real-world projects, and mentorship. This year's [Executive Leadership Institute](#) will be taking place June 8-12 in Chicago. Register online by May 1.

## Financial Matters

### Financial Anxiety and Threats

Nonprofits are facing a period of heightened anxiety and uncertainty regarding financial resources, with a significant increase in reported concerns compared to the previous year. According to the Forvis Mazars *2025 State of the Nonprofit Sector* report, 50% of nonprofits reported feeling concerned about their current financial condition in 2025 compared with 38% in 2024. A confluence of factors is contributing to this unease. Organizations that are heavily reliant on fees for service and government grants are grappling with federal funding cuts and declining individual contributions, corporate giving, and fundraising revenue. These reductions, coupled with donor fatigue, inflation, and increased demand are depleting reserves.

Labor costs are also escalating, as nonprofits struggle to compete with for-profit companies, forcing some to eliminate staff and programs. The *2025 State of the Nonprofit Sector* reveals that three in four organizations cut services and programs in 2024. Furthermore, potential cuts to SNAP, Medicaid, Medicare, and other programs which support families and communities are fueling concerns of major budget shortfalls.

Beyond financial pressures, nonprofits are facing an erosion of institutional trust, with declining public confidence, and direct threats to their core work. Overall, the growing economic pessimism in the U.S. has created an unpredictable financial landscape for the sector.

### Funders' Response

Recognizing the validity of these concerns, individual donors and large funders are responding with a mix of increased support and strategic preparation. Community foundations and major donors are demonstrating a commitment to bolstering the sector by increasing distributions and expanding funding.

A large number of private foundations, including Top 25 Foundations like the MacArthur Foundation and Ford Foundation, are raising their distribution rates in 2025. New financial mechanisms, such as loan funds, are being established to provide crucial support. Donor-advised funds (DAFs) are playing an increasingly vital role, picking up the slack and witnessing substantial growth of 24%.

Funders are also actively supporting advocacy efforts, including lobbying and legal action, to protect essential social programs. While some funders are maintaining a cautious approach—with many awaiting the release of further budget and appropriations details—there is a clear readiness to address potential emergencies, particularly concerning Medicaid and SNAP shortfalls.

## Actionable Strategies

Now is the time for nonprofits to proactively and strategically address financial challenges and prepare to weather the anticipated (and unanticipated) political and economic shifts.

Ready your systems and networks:

- **Open communication pathways with donors and funders:** Transparently communicate your revised budget scenarios and provide budget summaries to your stakeholders that paint a clear picture of the challenges you are facing.
- **Offer more options for giving:** Some options that make giving easy are monthly pledges and subscriptions, direct deductions, peer-to-peer campaigns, and stock gifts.
- **Mobilize your donors and board members:** Ask them to connect with your elected officials across all levels—local, state, and federal. Provide them with talking points and make sure they know if key programs and services are at risk.
- **Build coalitions:** Lean into strategic partnerships, leveraging resource-sharing, and investigating opportunities for mergers.
- **Start your year-end campaign earlier than usual:** Though slow downs typically occur in the summer, jump-start your appeals in September, rather than waiting until the end of the year to avoid missing out on critical donations.
- **Evaluate your comfort level for mitigating the damage of financial shortfalls:** Consider whether you cash reserve or an endowment, as well as your comfort level related to tapping into crisis reserves and what threshold would trigger such an action.

Building trust-based relationships will be key to recruiting and retaining donors.

- **Thank your donors:** Now is a great time to reach out to donors who have given anytime in the last two years and rekindle that relationship.
- **Never share bad news without an ask and a plan:** Come prepared with a concise picture of your needs and gaps, an action plan, and a specific request for help.
- **Don't underestimate the impact of simply being present.** Offering open, in-person conversations can be a powerful way to forge new donor connections.
- **Consider your media channels and messaging:** Evaluate how you are communicating donor and organizational impact, including through local radio, tv, social media, as well as social media and peer-to-peer networks.
- **Target your messaging.** Not every donor has to get every ask. Develop personalized messaging strategies that align with donor's involvement with the organization, their typical giving methods, and their interests and concerns.

By taking the time to connect with current and potential donors in meaningful, personalized ways, you increase your chances of gaining long-term advocates and supporters of your cause.

## Sources & Further Reading

- [Philanthropy Meeting the Moment: Navigating Donor Conversations](#), Sarah Beth Lardie, Chief Development Officer, Social Current [Webinar]
- [Five Trends That Will Impact Fundraising in 2025](#) (2025) *The Chronicle of Philanthropy*
- [2025 State of the Nonprofit Sector](#) (2025) Forvis Mazars
- [MacArthur Foundation to Increase Giving for Two Years in Response to 'Crisis'](#) (2025) *The Chronicle of Philanthropy*

- [Fundamentals for Nonprofits](#) (n.d.) Nonprofit Finance Fund
- [Data Proves Donors Showed Up in 2024](#) (2025) *The NonProfit Times*

## Risk Management

Many community-based organizations are vulnerable to crises and disasters because they operate with limited resources, rely heavily on volunteer labor, and are sustained through government and philanthropic funding. Unexpected events—such as natural disasters, economic downturns, or sudden shifts in public policy—can quickly snowball and threaten operational effectiveness, lead to unbalanced budgets, and strain community trust. This can disrupt essential services for communities already stressed from a volatile economy and limited access to opportunities for improved health, education, employment, and housing. This focus on serving communities facing barriers often places us at the forefront of crisis response. As such, nonprofits should not wait for critical incidents to happen before embarking on response scenarios. It's imperative to conduct regular risk assessment and mitigation planning to identify financial and operational vulnerabilities and develop plans that organizations and their partners can implement quickly as adverse situations occur.

Effective risk management is also pivotal to maintaining stability and growth in uncertain times. It encompasses a systematic approach to identifying potential threats and opportunities, evaluating likelihood and impact, and implementing strategies to maximize positive outcomes.

## Assessment and Mitigation

Risk can fall into a number of different buckets:

- Operational risks, stemming from dependencies, inadequate training, and undocumented processes, can impede service delivery.
- Financial risks, such as economic downturn, fraud, and non-compliance threaten sustainability.
- Reputational risks, arising from mission creep, sociopolitical shifts, misaligned partnerships, or mishandled complaints, can erode public trust.

According to [Valtas](#) some other risk categories you may also want to consider include:

- Compliance
- Fraud
- Cybersecurity/ technology
- Legal
- Competition
- Supply chain
- Geopolitical

With so many risks, most organizations will face a major disruption at some point. You can systematically document and evaluate these risks collaboratively with your team by using assessment tools that weigh likelihood and impact, such as [Vanderbloemen's Risk Assessment Toolkit](#). Moderate to high risks require comprehensive plans involving key stakeholders, board members, and legal counsel, aimed at reducing both probability and impact; however, low risks can simply be routinely monitored. This proactive approach ensures resilience and protects your stakeholders in the face of unforeseen challenges.



## Sources & Further Reading

- [How to Conduct a Risk Assessment](#) (2024) Nonprofit Risk Management Center
- [Risk Management for Nonprofits: 8 Ways to Protect Your Organization](#) (2020) Valtas
- [Getting Started with Enterprise Risk Management: A Guide for Nonprofits](#) (2021) NC State University
- [Risk Assessment Toolkit for Nonprofits](#) Vanderbloemen

## Disaster Planning

Disaster planning addresses emergencies including natural disasters, public health emergencies, humanitarian crises, cyberattacks, power outages. It's important to acknowledge these events' disproportionate impact on nonprofits and their communities and shift from reactive to proactive strategies.

In some situations, it may not make sense for your organization to drop everything to respond to a disaster. Organizations must define clear triggers for their disaster response and determine if they will intervene and, if so, at what intervention phase they will lend support. Organizations must also decide what levers to deploy in various crises, whether that is through conducting fundraising drives, offering economic supports, organizing volunteer support, etc. Prioritizing funding for preparedness, rather than solely relief and recovery, is also crucial for building organizational resilience and community confidence. Often, funders will direct resources to disaster relief and recovery after the onset of a crisis. However, research has shown that it is more economically effective to fund preparation and mitigation strategies before an event occurs because organizations are better able to react with expediency and cohesion.

Effective disaster management also requires strategic partnerships and collaboration. By working with peers in disaster philanthropy, nonprofits can maximize their impact and avoid duplicating efforts. Well-defined disaster plans that are developed collaboratively with community and stakeholder buy-in, strengthens nonprofits' abilities to navigate crises and continue to support their mission.

## Sources & Further Reading

- [Crisis After Crisis: Reimagining Corporate Disaster Response](#) (2025) FSG
- [Disaster Recovery – What Donors & Nonprofits Need to Know](#) (2023) National Council for Nonprofits
- [How Nonprofits Can Reduce Risk While Providing Support During a Natural Disaster](#) (2025) Nonprofits Insurance Alliance
- [Service Delivery Administration Standards: Administrative and Service Environment](#) (2024) Social Current
- [Service Standards: Disaster Recovery Case Management](#) (2024) Social Current

## Workforce

### Hybrid Work Formats Show High Engagement

In brighter news, the Forvis Mazars *2025 State of the Nonprofit Sector* report reveal that hybrid work environments involving a blend of in-person and remote options resulted in increased employee engagement. Quantum Workplace found that 81% of hybrid employees reported a high level of engagement.

Despite return-to-office mandates by many corporations and federal agencies, the nonprofit sector has continued to expand its remote and hybrid models. Nonprofits are increasingly moving toward flexible options to attract and retain talent, save operational costs, and promote staff well-being. According to Quantum Workplace, 88% of social sector hybrid employees agreed that their work gave them greater flexibility to balance their work and personal life, compared to 78% of on-site employees.

#### Sources & Further Reading

- [2025 State of the Nonprofit Sector](#) (2025) Forvis Mazars
- [Remote Work Statistics: The State of Remote Work](#) (2021) Quantum Workplace

### Staffing Shortages Persist

While there are now less vacancies in the social sector over previous years, the trend is no match for the rising demand for programs and services. According to the *2025 State of the Nonprofit Sector* report, 66% of organizations said staffing shortages impacted their ability to provide services, and 77% reported an increase in demand for services and programs. Among mental health providers, 87% reported a demand increase. Given this, it is not surprising that almost half of nonprofits reported they lacked sufficient funds to meet demand. Marketing and fundraising positions were reported to be the hardest roles to fill. In these cases, as with many positions, it continues to be difficult for nonprofits to compete with private sector salaries.

Our sector isn't alone in facing this challenge. According to the senior director of workforce & international labor policy at the U.S. Chamber of Commerce, practically every industry in almost every state is facing unprecedented challenges in labor shortages. There are a number of converging drivers behind low workforce participation, including an aging and retiring workforce, low net international migration to the U.S., and rising child care costs. To stay competitive, nonprofits will have to find creative methods to compete with other sectors, for example by offering intangible benefits (such as flexible work options) and cultivating workplace cultures that strengthen employee engagement and retention.

#### Sources & Further Reading

- [2025 State of the Nonprofit Sector](#) (2025) Forvis Mazars
- [Navigating Workforce Challenges: 2025 Trends and Solutions for the Social Sector](#) (2025) Social Current
- [Understanding America's Labor Shortage](#) (2025) U.S. Chamber of Commerce

### Ongoing Need to Focus on Organizational Health

Social sector organizations often measure progress and effectiveness based on external metrics and compliance, neglecting the internal health crucial for effective service delivery. To truly embrace trauma-informed practices, organizations should transition from rigid results-

based orientation to one that fosters physical and psychological safety, trust, and continuous learning. This means placing staff needs at the forefront and recognizing that their resilience directly impacts their ability to offer the most compassionate and appropriate care to the communities they serve.

Organizations must align their mission, strategy, and culture to achieve lasting change. This goes beyond superficial stress management; it requires a systemic redesign of work to minimize stress at its source, acknowledging the profound (and often insidious) impact of workplace policies, vocational awe, and nonprofit martyrdom culture. By developing systems that support the well-being of employees, we create the foundation for transformative change.

As organizational psychologist and bestselling author, Adam Grant, says, “The best antidote to burnout is not teaching people coping skills to handle stress. It’s redesigning work to reduce stress. The cure for exhaustion is removing overwhelming demands and the norm of self-sacrifice.”

### Sources & Further Reading

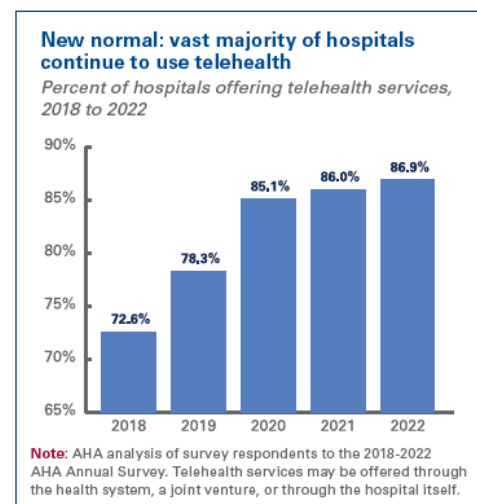
- [How to Build and Repair Leadership Trust in the Workplace](#) (2025) Training Industry
- [Why Child Welfare Reforms Must Focus on Organizational Health](#) (2025) *The Imprint*
- [How Well Do You Know Your Coworkers? Fostering Psychological Safety and Supporting Well-being in the Workplace](#) (2025) Romero Davis, Social Current
- [Brain Friendly Practices to Strengthen Boundaries and Build Empathy in Uncertain Times](#) (2025) Karen Johnson, Social Current
- [U.S. Surgeon General Framework for Workplace Mental Health and Wellbeing](#) (2025) U.S. Department of Health and Human Services

## Technology

### Telehealth Utilization

The Office of the Assistant Secretary for Planning and Evaluation recently released a three-part series of issue briefs examining national trends in telehealth utilization. The reports focus on telehealth utilization trends among Medicaid and CHIP enrollees before and during the COVID-19 public health emergency (2019 to 2021). The report shows that telehealth availability and use surged with the onset of the pandemic.

This trend has continued to grow, as hospitals have increasingly integrated telehealth into their services. While not as prevalent as during the height of the pandemic, telehealth remains a vital health care delivery method, with Medicare telehealth usage at 12.6% in 2023. The latest funding act extends Medicare and Medicaid coverage for telehealth through September 2025. However, advocates, such as the American Hospital Association and the American Telemedicine Association, would like to see long-term funding for telehealth, emphasizing the modality’s critical role in addressing physician shortages and streamlining healthcare delivery, which saves time and resources for both providers and patients.



## Sources & Further Reading

- Trends in Medicaid & CHIP Telehealth: Parts I-III | ASPE Office of Health Policy
  - [Trends in Medicaid and CHIP Telehealth, 2019-2021 Part I: Medicaid and CHIP Telehealth Utilization by Enrollee Characteristics](#) (2024)
  - [Trends in Medicaid and CHIP Telehealth, 2019-2021 Part II: Medicaid and CHIP Telehealth Utilization Trends by Enrollee and Provider Rurality](#) (2024)
  - [Trends in Medicaid and CHIP Telehealth Part III: Telehealth Utilization Trends Among Child Enrollees, 2019-2021](#) (2025)
- [Fact Sheet: Telehealth](#) (2025) American Hospital Association
- [No Shutdown for Telehealth...](#) (2025) American Telemedicine Association
- [Risk Prevention and Management Introduction](#) (2024) Social Current

## Technology Risks

Nonprofits need to carefully consider technology risks in their assessments. Mitigation plans should include rapid responses to cybersecurity threats and data breaches; strategies for protecting client data and privacy; comprehensive cybersecurity training for all employees; and clear protocols for data storage, transfer, and management.

Artificial intelligence (AI) is also increasingly used in daily tasks. While the social sector has been slower to adopt AI than the overall workforce, 58% of nonprofit organizations now say they are testing use cases for AI, and 2% report fully integrating AI tools. Additionally, 42% of organizations have concerns over data privacy and bias issues. Because AI integration and the potential for real process efficiencies will continue to grow, now is the time to draft your organizational approach to AI. Ask your teams to share their hopes, fears, and questions about AI. Draft processes that keep personally identifiable information secure, accessible to only those that need it internally, and out of generative AI systems. Upskill your team with AI courses, research, and workshops to better understand algorithmic bias and how to identify and mitigate bias risks.

## Sources & Further Reading

- [Does AI Take the Human Touch Out of Human Services?](#) (2024) Social Current
- [Harnessing AI for Good: Adoption Trends in the Charity Sector](#) (2024) 3-Sided Cube
- [AI Policy Template: Acceptable Use of Generative AI Tools](#) (2023) Thrive
- [Template: Acceptable Use of AI Tools in the Nonprofit Workplace](#) (2024) CommunityIT Innovators